Open and Closed Networks of M/M/m Type Queues (Jackson's Theorem for Open and Closed Networks)



Splitting a Poisson process probabilistically (as in random, probabilistic routing) leads to processes which are also Poisson in nature.



Routing Probabilities are p and (1-p)

For $M/M/m/\infty$ queues at equilibrium, Burke's Theorem assures us that the departure process of jobs from the network will also be Poisson. From *flow balance*, the average flow rate leaving the queue will also be the same as the average flow rate entering the queue.



Combining independent Poisson processes leads to a process which will also be Poisson in nature.



Probabilistic routing with the routing probabilities as shown

• Applying flow balance to each queue, we get

 λ_{Q1} = Average job arrival rate for Q1 = $\lambda 1$ λ_{Q2} = Average job arrival rate for Q2 = $0.4\lambda 1 + \lambda 2$ λ_{Q3} = Average job arrival rate for Q3 = $0.4\lambda 1$ λ_{Q4} = Average job arrival rate for Q4 = $0.84\lambda 1 + \lambda 2$

• Burke's Theorem and the earlier quoted results on splitting and combining of Poisson processes imply that, under equilibrium conditions, the arrival process to each queue will be Poisson.

• Given the mean service times at each queue and using the standard results for M/M/m queues, we can then find the individual state probability distribution for each of the queues

• This process may be done for any system of M/M/m queues as long as there are no feedback connections between the queues

• It should be noted that this analysis can only give us the state distributions for each of the individual queues but cannot really say what will be the *joint state distribution* of the number of jobs in all the queues of the network.

• Jackson's Theorem, presented subsequently, is needed to get the *joint state distribution*. This gives the simple, and elegant result that -

$$P(n_1, n_2, n_3, n_4) = p_{Q1}(n_1) p_{Q2}(n_2) p_{Q3}(n_3) p_{Q4}(n_4)$$

Product Form Solution for Joint State Distribution of the Queueing Network

Jackson's Theorem for Open Networks

• Jackson's Theorem is applicable to a *Jackson Network*.

This is an arbitrary open network of M/M/m queues where jobs arrive from a Poisson process to one or more nodes and are probabilistically routed from one queue to another until they eventually depart from the system.

The departures may also happen from one or more queues

The M/M/m nodes are sometimes referred to as *Jackson Servers*

• Jackson's Theorem states that provided the arrival rate at each queue is such that equilibrium exists, the probability of the overall system state $(n_1....n_K)$ for K queues will be given by the product-form expression

$$P(n_1,...,n_K) = \prod_{i=1}^K p_{Q_i}(n_i)$$

Jackson Network: Network of K (M/M/m) queues, arbitrarily connected

External Arrival to Q_i : Poisson process with average rate Λ_i

At least one queue Q_i must be such that $\Lambda_j \neq 0$. Note that $\Lambda_j = 0$ if there are no external arrivals to Q_j . This is because we are considering an *Open Network*. (Closed Networks are considered later).

Routing Probabilities: $p_{ij} = P\{a \text{ job served at } Q_i \text{ is routed to } Q_j\}$

$$\left[1 - \sum_{j=1}^{K} p_{ij}\right] = P\{a \text{ job served at } Q_i \text{ exits from the network}\}$$

Arrival Process of Jobs to Q_i

= [External Arrivals, if any, to Q_i]

+
$$\sum_{j=1}^{K}$$
 Jobs which finish service at Q_j and are then routed to Q_i for the next stage of service

Let λ_i = Average Arrival Rate of Jobs to Q_i {external and rerouted}

Given the external arrival rates to each of the K queues in the system and the routing probabilities from each queue to another, the effective job arrival rate to each queue (at equilibrium) may be obtained by solving the *flow balance equations* for the network.

Flow Balance Conditions at Equilibrium imply that -

$$\lambda_j = \Lambda_j + \sum_{i=1}^K \lambda_i p_{ij} \quad \text{for } j = 1, \dots, K$$
(5.2)

• For an Open Network, at least one of the Λ_j 's will be non-zero (positive)

• The set of K equations in (5.2) can therefore be solved to find the effective job arrival rate to each of the K queues, under equilibrium conditions.

• The network will be at equilibrium if each of the K queues are at equilibrium. This can happen only if the effective traffic offered to each queue is less than the number of servers in the queue. i.e. $\rho_j = \lambda_j / \mu_j < m_j \quad j=1,...,K$ where m_j is the number of servers in Q_j . For a network of this type with $M/M/m/\infty$ queues (i.e. Jackson Servers) at each node, Jackson's Theorem states that provided the arrival rate at each queue is such that equilibrium exists, the probability of the overall system state (n_1, \dots, n_k) will be -

$$P(\tilde{n}) = P(n_1, \dots, n_K) = \prod_{j=1}^K p_j(n_j)$$
(5.4)

with $p_j(n_j) = P\{n_j \text{ customers in } Q_j\}$

This individual queue state probability may be found by considering the M/M/m/ ∞ queue at node *j* in isolation, with its total average arrival rate λ_j , its mean service time $1/\mu_j$ and the corresponding results for the steady state M/M/m/ ∞ queue

Stability requirement for the existence of the solution of (5.4) is that -

For each queue Q_j j=1,...,K in the network, the traffic offered should be such that

$$\rho_j = \left(\frac{\lambda_j}{\mu_j} \right) < m_j$$

where m_j is the number of servers in the M/M/m/ ∞ queue at Q_j

Implications of Jackson's Theorem – (extensions and generalizations considered subsequently)

• Once flow balance has been solved, the individual queues may be considered in isolation.

• The queues behave as if they are independent of each other *(even though they really are not independent of each other)* and the joint state distribution may be obtained as the continued product of the individual state distributions *(product-form solution)*

• The flows entering the individual queues behave as if they are Poisson, even though they may not really be Poisson in nature (i.e. if there is feedback in the network).

Note that Jackson's Theorem **does require** the external arrival processes to be Poisson processes and the service times at each queue to be exponentially distributed in nature with their respective, individual means.

Performance Measures

Total Throughput =
$$\lambda = \sum_{j=1}^{K} \Lambda_j$$
 (5.5)

Average traffic load at node j (i.e. Q_j) = $\rho_j = \frac{\lambda_j}{\mu_j}$ (5.6)

Visit Count to node
$$j = V_j = \frac{\lambda_j}{\lambda}$$
 (5.7)

The visit counts may also be obtained by directly solving the following Klinear equations -

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Interpretation of the Visit Ratio V_j :

Average number of times a job will visit Q_j every time it actually enters the (open) queueing network. Useful to calculate transit (sojourn) times from different entry points in the network

Average number of jobs at node
$$j = N_j = \sum_{k=0}^{\infty} k p_j(k)$$
 (5.9)

Average number of jobs in system =
$$N = \sum_{j=1}^{K} N_j$$
 (5.10)

Mean Sojourn Time (W): The mean total time spent in the system by a job before it leaves the network.

$$W = \frac{N}{\lambda} = \sum_{j=1}^{K} \frac{N_j}{\lambda} \text{ also } \qquad W = \sum_{j=1}^{K} \frac{N_j}{\lambda} = \sum_{j=1}^{K} \frac{\lambda_j}{\lambda} W_j = \sum_{j=1}^{K} V_j W_j$$

When does the Product-Form Solution hold?

The product-form expression for the joint state probabilities hold for any *open* or *closed* queueing network where local balance conditions are satisfied.

Some other results indicate that this type of solution also hold for somewhat more general conditions.

Specifically, *open* or *closed* networks with the following types of queues will have a product-form solution -

1. FCFS queue with exponential service times

2. LCFS queues with *Coxian* service times

3. Processor Sharing (PS) queues with *Coxian* service times

4. Infinite Server (IS) queues with *Coxian* service times

A *Coxian* service time has a distribution of the following type -

with
$$\beta_i = 1 - \gamma_i$$
 for $1 \le i \le L$ and $\gamma_{L+1} = 1$

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Mean Sojourn Time
$$W = \frac{N}{\lambda} = \frac{\rho_1}{\lambda(1-\rho_1)} + \frac{\rho_2}{\lambda(1-\rho_2)}$$

$$\lambda_1 = r + \lambda_2 (1 - 2p) \qquad \lambda_2 = 2r + \lambda_1 (1 - p) + \lambda_2 p$$



Mean Number in Q1, Q2 and in the $N_1 = \frac{\rho_1}{1 - \rho_1}$ $N_2 = \frac{\rho_2}{1 - \rho_2}$ system

$$N = \frac{\rho_1}{1 - \rho_1} + \frac{\rho_2}{1 - \rho_2}$$

Mean Sojourn Time $W = \frac{N}{3r}$

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Example $\mu_1 = 1$ $\mu_2 = \mu_3 = \mu_4 = 0.5$ $\begin{cases} 0.2\lambda_2 + 0.2\lambda_3 + \lambda = \lambda_1 \\ \lambda_2 = \lambda_3 = 0.4\lambda_1 \\ \lambda_4 = 0.2\lambda_1 + 0.6\lambda_2 + 0.6\lambda \end{cases}_3$ *Q2 M/M/1* $\Rightarrow \widetilde{\lambda} = (\lambda_1, \lambda_2, \lambda_3, \lambda_4)$ 0.6 0.4 $=(1.1905\lambda, 0.4762\lambda, 0.4762\lambda, 0.8095\lambda)$ 0.2 *Q*4 *Q1* $\widetilde{\rho} = (\rho_1, \rho_2, \rho_3, \rho_4)$ M/M/1 *M/M/1* 0.4 $=(1.1905\rho_0, 0.9524\rho_0, 0.9524\rho_0, 1.6190\rho_0)$ 0.6 0.2 Q3 M/M/1 0.2 Note that as λ increases, system eventually becomes $P(n_1, n_2, n_3, n_4) = (1 - \rho_1)(1 - \rho_2)^2 (1 - \rho_4) \rho_1^{n_1} \rho_2^{n_2 + n_3} \rho_4^{n_4}$ unstable because $\rho_4 \rightarrow 1$ for $0 \le n_1, n_2, n_3, n_4 \le \infty$

$$N_1 = \frac{\rho_1}{1 - \rho_1}$$
 $N_2 = N_3 = \frac{\rho_2}{1 - \rho_2}$ $N_4 = \frac{\rho_4}{1 - \rho_4}$

This, therefore, implies that $\rho_0 < 0.6176$ or $\lambda < 0.6176\mu$ for the queueing network to be stable.





- (a) Condition for network to be stable
- (b) Transit Delay through the system for any job arrival for Λ =0.5, µ=1
- (c) Transit Delay through the system for job entering at A for $\Lambda\text{=}0.5,\ \mu\text{=}1$

Solving Flow Balance, we get -

$$\lambda_1 = 2.75\Lambda$$
 $\lambda_2 = 1.25\Lambda$ $\lambda_3 = 1.375\Lambda$ $\lambda_4 = 2.375\Lambda$

and

$$\rho_1 = 1.375 \frac{\Lambda}{\mu}$$
 $\rho_2 = 1.25 \frac{\Lambda}{\mu}$ $\rho_3 = 1.375 \frac{\Lambda}{\mu}$ $\rho_4 = 1.1875 \frac{\Lambda}{\mu}$

Since all the queues are single-server queues,

System Stable if
$$1.375 \frac{\Lambda}{\mu} < 1$$
 or $\Lambda < 0.727 \mu$

For A=0.5, µ=1

 $\rho_1 = 0.6875$ $\rho_2 = 0.625$ $\rho_3 = 0.6875$ $\rho_4 = 0.59375$ $N_1 = 2.2$ $N_2 = 1.667$ $N_3 = 2.2$ $N_4 = 1.462$ N = 7.529and $W = \frac{N}{3\Lambda} = \frac{7.529}{3 \times 0.5} = 5.019$

W is the transit time through the system averaged over all jobs that enter the system, i.e. through A or through B

For Λ =0.5, μ =1

$$W_1 = \frac{N_1}{\lambda_1} = 1.6$$
 $W_2 = \frac{N_2}{\lambda_2} = 2.667$ $W_3 = \frac{N_3}{\lambda_3} = 3.2$ $W_4 = \frac{N_4}{\lambda_4} = 1.231$

are the delays through the individual queues Q1-Q4

To find delays for jobs entering from one particular entry point in the network, we need to find how many times (on the average) such a job will visit each queue in the network. This would require finding the visit ratios to each queue with only that flow present (set other flows to zero). Considering the system with arrivals coming only from A, we get -

$$\lambda_1 = 2.5\Lambda$$
 $\lambda_2 = 0$ $\lambda_3 = 1.25\Lambda$ $\lambda_4 = 1.25\Lambda$

Visit Ratios

$$V_1 = \frac{2.5\Lambda}{2\Lambda} = 1.25$$
 $V_2 = 0$ $V_3 = \frac{1.25\Lambda}{2\Lambda} = 0.625$ $V_4 = \frac{1.25\Lambda}{2\Lambda} = 0.625$

Therefore, Transit Delay for job entering at A =1.25×1.6+0.625×3.2+0.625×1.231=4.77

Extensions to Jackson's Theorem for Open Networks

[A] Jackson's Theorem with State dependent Service Rates at the Queuing Nodes. i.e. queues with multiple servers

For this, assume that the service times at Q_j are exponentially distributed with mean $1/\mu_j(m)$ when there are m customers in Q_j just before the departure of a customer.

[B] Queuing Networks with Multiple Customer Classes

For this, we need to assume that the service time distribution at a node will be the same for all classes even though they may differ from one node to another. The service times may be state dependent.

The external arrival rates and routing probabilities will vary from one class of customers to another

Closed Queueing Networks

- K queues Q_1 ,, Q_K in the queueing network
- *M* jobs of the same class circulating in the network
- p_{ij} is the routing probability from Q_i to Q_j (probabilistic routing)

Since network is a closed network
$$\sum_{j=1}^{K} p_{ij} = 1$$
 $i = 1, ..., K$

- No arrivals from outside and no departures from the network
- Flow balance conditions for this network may still be written as

$$\lambda_{j} = \sum_{i=1}^{K} \lambda_{i} p_{ij} \quad j = 1,..., K$$
 (5.12)

• The K equations of (5.12) are not independent. Hence, they cannot be solved to uniquely find the $\lambda_j s$ for the K queues, $j=1,\ldots,K$

• Using any K-1 equations of the K equations in (5.12), we can however find the λ_i 's up to a multiplicative constant

For this, assume that $\alpha(M)$ is an (unknown) scalar quantity and let $\{\lambda_j^*\}$ *j=1,...,K* be a particular solution of (5.12) such that the true average arrival rates $\{\lambda_j(M)\}$ *j=1,...,K* are given by

 $\lambda_j(M) = \alpha(M)\lambda_j^* \qquad j=1,\dots,K \qquad (5.13)$

 $\cdot \alpha(M)$ and $\{\lambda_j(M)\}\ j=1,\dots,K$ are both functions of the population size of M jobs circulating in the closed network

•However, $\{\lambda_j^*\}$ *j=1,....,K* will be independent of M

An alternate, but equivalent approach would be to do the following -

• Choose any queue in the network (say Q_1) as the reference queue and assume that $\lambda_1^* = \alpha$

Any value of α may be chosen!

A convenient choice is $\alpha = \mu_1$ so that $\rho_1 = \lambda_1^* / \mu_1 = 1$

• Solve the flow balance equations of (5.13) to obtain the *relative throughputs* $(\lambda_2^*, \lambda_3^*, \dots, \lambda_K^*)$ in terms of α .

• Assuming the service times to be exponentially distributed (recall that we are assuming M/M/m type queues), we can allow the actual service rates at each queue to be state dependent

$$\mu_j(m)$$
 = service rate at Q_j when Q_j is in state *m* (exponential service times assumed)

• Using the *relative throughputs* $\{\lambda_j^*\} j=1,...,K$ found earlier, we define the *relative utilizations* $\{u_j\} j=1,...,K$ as -

$$u_{j}(m) = \frac{\lambda_{j}^{*}}{\mu_{j}(m)} \qquad j = 1, \dots, K \quad m = 1, \dots, M$$
(5.14)

Let n_i = Number in queue Q_i i=1,..., K

State Probability Vector
$$\tilde{n} = (n_1, ..., n_K)$$

such that $n_1 + ... + n_K = M$ Total number of jobs

Jackson's Theorem for Closed Networks of M/M/- Type Queues

$$P(\tilde{n}) = P(n_1, n_2, ..., n_K) = \frac{1}{G(M)} \prod_{i=1}^K \hat{P}_i(n_i) \quad (5.17)$$
where $\hat{P}_j(n_j) = 1$
 $= u_j(1)u_j(2)...,u_j(n_j)$
and $G(M) = \sum_{n_1+...+n_K=M} \hat{P}_1(n_1)\hat{P}_2(n_2)...,\hat{P}_K(n_K)$
 $G(M) = Normalization Constant$

Example



Choose
$$\lambda_1^* = \mu_1$$

Then
$$\lambda_2^* = \lambda_1^* \frac{1-q}{1-p} = \mu_1 \frac{1-q}{1-p}$$

$$u_1 = 1$$
 $u_2 = \frac{1-q}{1-p} \frac{\mu_1}{\mu_2}$

$$P(n_1, n_2) = P(M - n, n) = \frac{u_2^n}{G(M)}$$

Closed Network with M jobs

Normalization Constant
$$G(M) = \sum_{n=0}^{M} u_{2}^{n} = \frac{1 - u_{2}^{M+1}}{1 - u_{2}}$$

Example (cont.)



Closed Network with M jobs

$$P\{Q_1 \text{ is busy}\} = 1 - P(0, M) = 1 - \frac{u_2^M}{G(M)} = \frac{G(M-1)}{G(M)}$$
$$P\{Q_2 \text{ is busy}\} = 1 - P(M, 0) = 1 - \frac{1}{G(M)} = u_2 \frac{G(M-1)}{G(M)}$$

Visit Ratios

The visit ratio V_i of the i^{th} queue Q_i in the queueing network is defined as the mean number of times Q_i is visited by a job for every visit it makes to a given reference queue, say Q_1 .

Note that the definition is basically the same as for an open network.

With
$$Q_1$$
 as the reference queue, $V_i = \frac{\lambda_i^*}{\lambda_1^*}$ $i=1,...,K$

The same result will be obtained by setting V_1 =1 and solving the equations $\tilde{V} \cdot \tilde{P} = \tilde{V}$ with $\tilde{V} = (V_1, \dots, V_K)$ and $\tilde{P} = [p_{ij}]$

Jackson's Theorem for Closed Networks of Multi-Server Queues

K exponential service queues in the closed network with probabilistic routing given by $\{p_{ij}\}$ $i, j = 1, \dots, K$

$$Q_i$$
 has s_i servers $\Rightarrow \mu_i(m) = \min(m\mu_i, s_i\mu_i)$ *i=1,...., K*

 μ_i = service rate of a single server at Q_i

 $\mu_i(m)$ =overall (state dependent) service rate at Q_i when it has a total of m jobs (waiting and in-service)

Define
$$u_i = \frac{\lambda_i^*}{\mu_i}$$
 where λ_i^* is the relative throughput for Q_i

Jackson's Theorem for a Closed Network of Multi-Server Queues

Using these

$$P(\tilde{n}) = P(n_1, \dots, n_K) = \frac{1}{G(M)} \left[\prod_{i=1}^K \frac{u_i^{n_i}}{\beta_i(n_i)} \right]$$

such that
$$n_1 + n_2 + \dots + n_K = M$$

$$\beta_{i} = n_{i}! \qquad n_{i} \leq s_{i}$$
$$= s_{i}! (s_{i})^{(n_{i}-s_{i})} \qquad n_{i} > s_{i}$$
and
$$G(M) = \sum_{n_{1}+\ldots+n_{K}=M} \left(\prod_{i=1}^{K} \frac{u_{i}^{n_{i}}}{\beta_{i}(n_{i})}\right)$$

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These expressions may be written in a simpler form for a *Closed Network of Single Server Queues with Exponential Service*

Closed Network of Single Server Queues with Exponential Service Times $P(\tilde{n}) = P(n_1, \dots, n_K) = \frac{1}{G(M)} \left[\prod_{i=1}^K u_i^{n_i} \right]$ such that $n_1 + \dots + n_K = M$ $G(M) = \sum_{n_1 + \dots + n_K = M} \left(\prod_{i=1}^K u_i^{n_i} \right)$ • The major computational difficulty with finding the *state probability distribution of a Closed Network* is that of finding the value of the normalization constant G(M)

This complexity increases rapidly with larger networks (increasing values of K) and larger population of circulating jobs (increasing values of M)

• G(M) may be calculated directly only for very small networks with a very small number of circulating jobs. For larger networks, the *Convolution Algorithm* should be used to calculate G(M).

• If mean performance parameters are desired (rather than the actual state probability), then the *Mean Value Algorithm* may be directly used to find these without finding G(M) at all.

For a closed network of K single server queues with M jobs circulating -

$$P(\tilde{n}) = P(n_1, \dots, n_K) = \frac{1}{G(M)} \prod_{i=1}^K u_i^{n_i} \qquad n_1 + \dots + n_K = M$$
$$u_i = \frac{\lambda_i^*}{\mu_i} \quad i = 1, \dots, K$$
$$G(M) = \sum_{n_1 + \dots + n_K = M} \left(\prod_{i=1}^K u_i^{n_i}\right)$$

Then

$$P\{n_i \ge n\} = \sum_{\substack{n_1 + \dots + n_K = M \\ n_i \ge n}} \left(\frac{1}{G(M)} \prod_{j=1}^K u_j^{n_j} \right)$$
$$= u_i^n \frac{1}{G(M)} \sum_{\substack{n_1 + \dots + n_K = M - n \\ (m_j = M)}} \left(\prod_{j=1}^K u_j^{n_j} \right) \qquad \text{factoring out } (u_i)^n$$

Normalization constant of the queueing network with n fewer customers, i.e. G(M-n)

Therefore
$$P\{n_i \ge n\} = u_i^n \frac{G(M-n)}{G(M)}$$

and
$$P\{n_{i} = n\} = P\{n_{i} \ge n\} - P\{n_{i} \ge (n+1)\}$$

$$= u_{i}^{n} \left[\frac{G(M-n)}{G(M)} - u_{i} \frac{G(M-n-1)}{G(M)} \right]$$
Marginal
distribution of
the ith queue

Note that
$$\sum_{n=1}^{M} nP\{n_i = n\} = \sum_{n=1}^{M} P\{n_i \ge n\}$$

and therefore
$$E\{n_i\} = \sum_{n=1}^{M} u_i^n \frac{G(M-n)}{G(M)}$$
 Mean number in Q_i

Note that the departure rate from Q_i will always be μ_i whenever Q_i has one or more jobs.

Therefore, the actual throughput λ_i of Q_i will be given by

$$\lambda_i = \mu_i P\{n_i \ge 1\} = \mu_i u_i \frac{G(M-1)}{G(M)}$$

The actual utilization ρ_i of Q_i will then be

$$\rho_{i} = \frac{\lambda_{i}}{\mu_{i}} \quad or \quad \rho_{i} = P\{n_{i} \ge 1\}$$
$$\Rightarrow \quad \rho_{i} = u_{i} \frac{G(M-1)}{G(M)}$$

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Example

M jobs in the system



For Q1, choose $\lambda_1^* = \mu_1$ $q\lambda_1^* + (1-p)\lambda_2^* = \lambda_1^* \implies \lambda_2^* = \lambda_1^* \frac{1-q}{1-p} = \mu_1 \frac{1-q}{1-p}$ Therefore, $u_1 = 1$ $u_2 = \frac{1-q}{1-p} \frac{\mu_1}{\mu_2}$ and, $V_1 = 1$ $V_2 = \frac{1-q}{1-p}$ $u_2^M = G(M)$

P{Q1 is busy} = 1-P(0,M) = 1 -
$$\frac{u_2^M}{G(M)} = \frac{G(M-1)}{G(M)}$$

State Probability Distribution at equilibrium

$$P(n_1, n_2) = P(M - n, n) = \frac{u_2^n}{G(M)}$$

Normalization Constant G(M)

$$G(M) = \sum_{n=0}^{M} u_2^n = \frac{1 - u_2^{M+1}}{1 - u_2}$$

P{Q2 is busy} =1-P(M,0) =
$$1 - \frac{1}{G(M)} = u_2 \frac{G(M-1)}{G(M)}$$

$$\overline{N_2} = \sum_{n=0}^{M} \frac{nu_2^n}{G(M)} = \frac{1}{G(M)} \left[\frac{u_2(1 - u_2^M)}{(1 - u_2)^2} + \frac{Mu_2^{M+1}}{(1 - u_2)} \right]$$
$$\overline{N_1} = M - \overline{N_2}$$

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Example



It would be easier to use MVA or the Convolution Algorithm to calculate G(M) or the queue parameters rather than trying to compute them directly.

These algorithms are discussed next

For Q1, choose
$$\lambda_1^* = \mu_1$$

then $\lambda_2^* = p\mu_1$ $\lambda_3^* = (1-p)\mu_1$
Therefore, $u_1 = 1$ $u_2 = \frac{p\mu_1}{\mu_2}$ $u_3 = \frac{(1-p)\mu_1}{\mu_3}$
and, $V_1 = 1$ $V_2 = p$ $V_3 = 1-p$

State Probability Distribution at equilibrium

$$P(n_1, n_2, n_3) = P(M - n_2 - n_3, n_2, n_3) = \frac{u_2^{n_2} u_3^{n_3}}{G(M)}$$
$$n_2 = 0, \dots, M \quad n_3 = 0, \dots, M - n_2$$

with
$$G(M) = \sum_{n_2=0}^{M} \sum_{n_3=0}^{M-n_2} u_2^{n_2} u_3^{n_3}$$

Normalization

Constant